

Arnaud van Eyll

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PROFILE

- Systems and network engineer focused on customer service, infrastructure management and technical support.
- Versatile experience combining IT, helpdesk, customer relations and commercial management.
- Proactive, reliable and detail-oriented professional with a strong results-driven mindset.

LANGUAGES

- French: native language
- English: intermediate knowledge
- Dutch: basic notions

OBJECTIVE

- Actively contribute to the improvement and growth of the company.
- Successfully complete assigned projects and services.
- Work collaboratively with teams to achieve company objectives.

PROFESSIONAL EXPERIENCE

2018 – Present Damnet SCRL – Systems & Network Engineer

Management of systems and network infrastructures, customer portfolio management, helpdesk/service desk support, ERP management, supplier and client order management, invoicing, warranty follow-up, domain name management and supplier relations.

2015 – 2018 Netixis – System Engineer

Deployment, configuration, maintenance and monitoring of server and network infrastructures for SMEs.

2014 – 2015 IT Training Courses

Day and evening training focused on IT and network/system technologies.

2010 – 2014 Sales Assistant – Model Shop

Customer service, sales management and order follow-up.

2008 – 2010 La Belgique Gourmande – Sales Assistant

Sales and customer service in a busy tourist area near the Grand Place.

2006 Firmenich – Production Operator

Manufacturing and pasteurization of fruit juices, ciders, emulsions and flavorings.

EDUCATION

- Currently studying: Bachelor's degree in Computer Science & Systems – EICVN (Namur)
- 2003 – 2005: Industrial Engineering studies – Aeronautical Mechanics – ISIB
- 2001 – 2003: French Community Central Jury
- 2000 – 2001: Applied Sciences and English – Collège Jean XXIII
- 1995 – 2000: Applied Sciences and English – Collège Don Bosco

INTERESTS

- Aeromodelling
- Music: classical, jazz, blues, rock, French songs
- IT, DIY, cooking
- Sports: mountain biking, tennis